



# FACILITY POLICIES

## YMCA CHECK-IN

YMCA members and community participants are required to have their photo taken to ensure safety and security for all. Members are required to present their membership cards to check in and community participants must sign a non-member liability waiver on each visit.

## USE OF FACILITIES BY CHILDREN

Children under the age of 10 MUST be accompanied and supervised by a parent/adult (ages 16 & up) at all times, unless the child is in an organized program. Adults supervising the child must have a membership or buy a day pass to enter the facility, unless the child is participating in youth sports, swim lessons or gymnastics lessons.

Children 10 years and older are allowed to use the facilities without on site parent/adult supervision. Children ages 10-15 may use the Health and Wellness center after orientation with a trainer. Ages 12 and above may participate in adult group exercise classes as long as they have had a Fitness Orientation with a YMCA trainer.

## USE OF POOLS BY CHILDREN

For your safety, unless in an organized, supervised program such as swim lessons, children under the age of 6 must be accompanied by and within arms reach of a parent/adult (age 16 & up) at all times when using a YMCA swimming pool. The ratio of children under the age of 6 to adults should not exceed 3:1 in non-program activities.

Children 6-7 may swim alone as long as a parent is on the pool deck supervising. Any child 8-9 may swim alone without a parent on deck as long as the parent is in the YMCA facility.

## SMOKING/TOBACCO PRODUCTS

Use of tobacco products and/or smoking is prohibited in all YMCA facilities and on all YMCA grounds.

## GUEST PRIVILEGES

YMCA members 18 and over may bring a guest in free of charge.

However, a person may only be a guest twice a year for free.

Day passes may be purchased at the Membership Desk for \$10 ages 19 and up, or \$5 for ages 18 and under. Please contact the Membership Director for policies on extended-stay guests.

## AWAY PROGRAM

Visit the YMCA while you're traveling with your AWAY card! If you plan to visit another YMCA, it's a good idea to call that YMCA about their visiting member policies, ask us for that YMCA's phone number. YMCA AWAY members may visit the Salina Family YMCA 12 times a year for free! After that they must purchase a day pass for \$5.

## CODE OF CONDUCT

The mission of the Salina Family YMCA is to put Christian principles into practice through programs that build healthy Spirit, Mind and Body for all. We ask individuals to act in a manner that upholds these principles at all times when they are in our facility or are participating in YMCA programs. We expect those using the YMCA to behave in a way that shows respect and caring for others, which includes not using any language or engaging in any action that can hurt or frighten another person or that falls below a generally accepted standard of conduct. Please visit our website for more information on our Code of Conduct Policy, [www.salinaymca.org](http://www.salinaymca.org).

## PERSONAL TRAINING

Personal and group training are a member service. Outside trainers are not allowed in YMCA facilities.

## ATTIRE

The YMCA is a family-friendly facility; please dress appropriately. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas. Open-toed shoes are prohibited in the Health and Wellness center.

## SUGGESTIONS

Share your comments and suggestions on the YMCA comment/suggestion card located at the Membership Desk or visit us at [www.salinaymca.org](http://www.salinaymca.org).

## INSURANCE STATEMENT

The Salina Family YMCA does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk and are encouraged to have personal medical insurance coverage.

## LOCKERS

Locker rental with the small lockers is available to purchase along with your monthly membership dues, locks will be provided for these locker rentals. Large lockers are also available for free on daily use; locks are not provided through the YMCA. Locks must be removed daily from free day-use lockers along with belongings in the locker. Locks left on overnight will be removed and contents placed in the Lost & Found.

## LOST AND FOUND

The Salina Family YMCA is not responsible for lost or stolen items. Lost and found items are kept for two weeks. Inquiries about lost items must be made in person; items not claimed after two weeks will be donated to a local charity.

## SCHEDULES

The Program Guide is published 3 times a year, April, August and December. The Program Guide and schedules can be found on our website, [www.salinaymca.org](http://www.salinaymca.org). Schedules are subject to change and changes will be posted on our website.

## MEMBERSHIP REFUND

Membership fees are non-refundable except for extenuating circumstances or upgrading memberships.

## MEMBERSHIP CANCELLATION POLICY

The monthly bankdraft payment plan is a continuous membership payment plan and will continue unless the YMCA is NOTIFIED BY THE 1st OF THE MONTH PRIOR TO THE MONTH CANCELLATION IS BEING REQUESTED (ex; you must cancel by Dec 1 for your draft to stop January 1). Bankdraft cancellations are accepted in person, by written letter with signature or by e-mail, with an acceptance confirmation.

## RETURNED CHECK/BANKDRAFT/SURECHECK/BANKRUPTCY

Returned items are subject to a \$30 processing fee and the person will be sent to Surecheck Brokerage, where additional fees may apply. If a perspective member wishes to rejoin and they have an outstanding balance with us, they will need to pay the outstanding balance with cash, money order or credit card. Once that balance is paid in full, they may rejoin and follow the current bank draft policy.

If a perspective member wishes to rejoin and they have previously filed bankruptcy on us, they will need to pay for the membership 3 months in advance with, cash, money order or credit card. They will then be able to set up on bank draft.

## RACQUETBALL/HANDBALL COURTS

Court reservations may be made no earlier than one day in advance. Courts will be held no longer than ten minutes past reserved time. Eye protection and appropriate shoes are mandatory. Racquetball equipment is available upon request. All other activities taking place in a racquetball court will be asked to give up use of the court if members are waiting to use it for Handball, Racquetball or Paddle ball.

## FACILITY MAINTENANCE CLOSINGS

Major maintenance in our facilities requires that we close certain areas for extended periods of time, during which time members may continue to use other areas of the facility.

## FOOD AND DRINK POLICY

No food or beverages are allowed past the Membership Desk, with the exception of water. Any persons bringing food or drinks past the Membership Desk will be asked to throw them away or put them back in their vehicle. This does include all Youth Sports activities.